



## BETTER RVs?



### **Is the RV industry making better quality units?**

We think so. Before you pick up your new RV, trained Trailica technicians perform a thorough PDI (pre-delivery inspection). This can take 8 – 16 hours and typically includes fixing faulty wiring, rehangng cupboard doors, cleaning up sawdust, nailing down moulding, etc... we deliver a trailer to your expectations!

Lately, we've noticed that the workmanship of the trailers has improved. This could be due to manufacturers building fewer units and having more time to "do it right the first time." Could also be that the manufacturers have listened to consumers and dealers appealing for better quality standards. Note that Trailica researches potential suppliers diligently and we only deal with good quality manufacturers that offer value to our customers. If a supplier fails to deliver consistently good product we will stop carrying their product (yes, it has happened). It's encouraging to see higher quality trailers direct from the manufacturer, but in any case, we will always ensure that your unit is prepped and ready for your enjoyment.

### **Ever have trouble towing your trailer?**

Check out this video on YouTube!  
<http://www.youtube.com/watch?v=56XL0TysIn0!>

## YOUR SERVICE & MAINTENANCE DESTINATION



Trailica seems to have become the region's trusted source for RV and trailer repairs, customization and regular service. We get referrals from clients, car dealers and even other RV dealers.

We have three RV-1 certified technicians on staff. This certification is issued by the Technical Standards and Safety Authority (TSSA) and it authorizes the techs to capably work on all aspects of your RV, including propane and electrical. Trailica offers state-of-the-art service bays and a professional team to keep your RV in perfect condition, and your warranty valid.

We're happy to assist you in the safe and enjoyable use of your RV. To book your appointment for repairs, upgrading or routine service, **contact us now.**

## CUSTOMER STORY

### **Greetings to the Trailica Team!**



We just returned from a two week tour up North; everything went well and our new Palomino camper stood the test! I will drop by to discuss some small modifications and then drop off the camper for storage before we leave for France.

Thank you and see you soon!  
Michel Amen